

Currently approximately 1,004,986 refugee populations are residing in different camps of Teknaf and Ukhiya who were forcibly displaced from Myanmar during August 2017. And the situation has become a major humanitarian issue. Children and the mothers are particularly in need of health care and are at greater risk because of the congested and unhygienic living conditions, inadequate health care services and safe delivery facilities.

RTMI is uniquely positioned to work with the Rohingya population, as it has started working with these population since 2007. RTMI has worked in the registered camps in Nayapara and Kutupalong. After the recent influx of Rohingyas in August 2017, RTMI has accelerated its services by establishing 15 Primary Health Care Centers (PHCs) and 7 Health Posts (HPs) in the FDMN Camps in Ukhiya & Teknaf Upazila which are operational in Camps 1W, 2W, 3, 4, 5, 6, 9, 10, 17, 18, 19, 22, 24, KTP and NYP RC with the financial support from different donors including UNFPA, UNHCR, UNICEF, IOM, Pathfinder International, UNWomen Bangladesh and MDM Switzerland. Through these project, RTMI is providing maternal health (Safe delivery, ANC/PNC, FP) and new born care services, referral of the complicated cases for CEmONC, non-communicable disease including mental health, SGBV, clinical management to the of Rape survivors including PEP etc. to approximately 192,367 Rohingya population. Moreover, RTMI is strengthening 31 GoB Facilities in Ukhiya and Teknaf upazila of Cox's Bazar district.

RTMI has also operated Adolescents and Youth corners in both the registered camps, comprehensive FP services, BCC activities through community mobilization particularly block level awareness raising sessions, capacity building activities, distributed solar LED lights, Mother-kits, Baby kits, etc. All the above services are provided through the health facilities operated by RTMI in the camps and 9 GoB facilities in Ukhiya and Teknaf upazilas with financial support of UNFPA. Major activities with FDMN are:

- **Provision of maternal health and SGBV response services to refugees from northern Rakhaine state Myanmar**

Client: United Nation High Commissioner for Refugees (UNHCR)

Period: November 2017 to December 2023

Project area: FDMN Camp 1E, 1W, 2E, 2W, 3,5,6,7,13,14,21, 26, Nayapara

RTMI has carried out the project with the financial support of UNHCR. The objective of the project was to enhance the accessibility of primary healthcare services and life-saving assistance for the affected population, while also providing support for survivors of Gender-Based Violence (GBV). This was achieved by expanding access to essential health services, such as sexual and reproductive health (SRH), adolescent sexual and reproductive health (ASRH), neonatal care, non-communicable disease (NCD) services, outbreak response, prevention of HIV transmission from mother to child (PMTCT), and mental health support. Additionally, the project aimed to support the government team in achieving Expanded Programme on Immunization (EPI) coverage, promote health awareness, and carry out general activities including community surveillance, addressing rumors and complaints, and ensuring accountability. The expected impact of the project was to provide regular primary healthcare services, antenatal care (ANC), delivery services, postnatal care (PNC), sexual and reproductive health (SRH) care, prevention of HIV transmission from mother to child, access to family planning (FP) services, and mental health services. The project has identified the needs of the refugees by consulting with them and ensuring their access to high-quality services. RTMI has delivered the Essential Service Delivery Package, encompassing SRH,

ASRH, EPI coverage, NCD services, outbreak response, and mental health services, through two Primary Healthcare Center (PHCC) in Camp 1E and Camp 1W. A network of well-trained Community Health Workers (CHWs), Community Support Group (CSG) volunteers, Child Protection Volunteers (CPVs), and para case workers played a crucial role in identifying the needs of refugees in the camps. These refugee volunteers, through their continuous efforts such as household visits and facilitating referrals for clients in need of specific services, contributed to the positive outcomes. Regarding the GBV and protection issues, RTMI worked at 16 service points (4 WGSS, 12 Counselling centers) in 13 FDMN camp. The project made a valuable contribution to ensure the participation of the community in GBV prevention and response. As a part of an integrated activities with health and mental health, through dedicated staff and volunteers, RTMI took as taken the in-person case management, providing psycho-social support, raising community awareness on GBV issues. As a result, an increased number of survivors were showing up to receive the services. Moreover, RTMI has implemented Girl shine Programme through this project to empower the next generation.

- **Provision of Comprehensive Primary Health Care Services to Rohingya Refugees and Host Community in Cox's Bazar**

Client: United Nations Children's Fund (UNICEF)

Period: January 2018 – continuing

Project area: FDMN Camp 5, 17 & 18 and two upazila health complexes in Ukhiya and Teknaf in Cox's Bazar

Description of the project:

RTMI has been implementing the project in Teknaf and Ukhiya Upazilas of Bangladesh since January 1, 2018, with financial support from UNICEF. The project primarily targets women, adolescents, and children. The activities carried out under this initiative include:

1. **Provision of Essential Services Package (ESP)** to Rohingya refugees in three FDMN camps (Camps 5, 17, and 18) through three Primary Healthcare Centers (PHCs).
2. **Enhancement of capacity** at the two upazilas health complexes in Ukhiya and Teknaf by providing support to neonatal stabilizing units (NSU) to improve healthcare delivery to both refugees and the local population, ensuring better quality care and increased service capacity.

Key project outputs include:

- Increased use of facility-based comprehensive healthcare services.
- Improved capacity of public health facilities and service providers to deliver ESP.
- Strengthened referral mechanisms, including the establishment of a referral center for neonatal care, with an advanced NICU point

Specific activities under this project include:

- Extensive training programs have been conducted in areas such as safe delivery and newborn care, reproductive health services, family planning, AMTSL, IP, GBV, IMCI, and child health.

- Services to the Rohingya refugees in the camps began before the completion of the facilities through makeshift arrangements, with full services now available at the constructed facilities.

These activities aim to improve the quality and accessibility of healthcare services for both refugees and the local population in these areas.

- **Primary Health Care Services(PHC) Partnership for Rohingya Refugees at Camp - 19 in Ukhiya,Cox's Bazar.**

Client: The International Organization for Migration (IOM)

Period: 01 January 2018 to June 2024 Project area:FDMN Camp 19, , Ukhiya, Cox's Bazar

Description of the project: RTMI in close coordination with IOM implemented the project to provide Essential Service Package (ESP) services in FDMN Camp 19 in Cox's Bazar District. The project provided comprehensive health services including SRH service, emergency care, medical consultation, family planning service, MHPSS, GBV, nutrition, EPI, outreach services etc.

- **Comprehensive SRH Services to the Marginalized Population through RTMI (Ensuring Reproductive Health (RH) Service Delivery in Nayapara, Kutupalong & BhasanChar Refugee Areas)**

Client: United Nations Population Fund (UNFPA)

Period: April 2008 to continuing

Project area:

- Ukhiya Upazila: 06 PHC (Camp 1W, 2W, 4, 4E, 6 and KTP RC); 05 Women Multipurpose Centers (Camp 3, 4, 4E, 5, 18); 05 Women Friendly Space (Camp 1E, 1W, 19, 20, 20E); IOM Supported health facilities (Camp 2W, 3, 9, 19)
- Teknaf Upazila: NYP RC, Camp 24
- GoB facilities in Ukhiya and Teknaf: Ukhiya UHC, Balukhali Subcenter, Inani Subcenter, Jaliapalong UH&FWC, Teknaf UHC, Sabrang UH&FWC, Baharchora UH&FWC
- Bhasan Char: RTMI Health Post in Shelter 82, 20 bed Government Hospital

Description of the project: RTMI has been working in the Rohingya Refugee context since April, 2008 with the support from UNFPA. During the fresh influx in 2017, RTMI scaled up its operations and providing support to the mentioned above facilities. The total work is being implemented with technical and financial support from UNFPA. Through this project RTMI is providing maternal health (Safe delivery, ANC/PNC) and newborn care services, referral of the complicated cases for CEMONC, clinical management to the victims of Rape including PEP, operated Oies through block level awareness raising sessions, capacity building activities, distributed RH-kits supplied by UNFPA. All the services mentioned are implemented through 6 PHCs. All the project activities are managed by a Community Based Outreach Network (CBON) which is responsible for maintaining links between the community people and the service facilities for receiving services and referral to the higher facilities for comprehensive management. Besides the camps RTMI is deployed midwives in above GoB facilities for providing safe motherhood and neonatal care services. Since 2020, RTMI extended the project in BhasanChar where the services are being provided in RTMI HP situated in Shelter 82 and also in the 20 bed government hospital.

- **Maternal, Infant and Young Child Nutrition Intervention for Rohingya Refugees in Cox's Bazar**

Client: The United Nations Children's Fund (UNICEF)

Period: 15 January 2020 to December 2024

Project area: Camp 1W, 2W, 3, 5, 7, 9, 13, 14, 18, 19, 21, 22, 24 and 26

Description of the project: The **Nutrition Project** funded by UNICEF started on 15 January 2020 and will continue up to 31 December 2024. This project has an overall objective of improving nutritional status of the FDMNs and Bangladeshi Host Community. RTMI has been implementing the project by engaging senior level Health and Nutrition management personnel who have vast experience on various project management in the FDMN Camps particularly of **Infant and Young Child Feeding (IYCF) in Emergencies**. Under this project, RTMI is providing IYCF Services through 09 PHCs and 06 Health Posts across 14 FDMN Camps in Ukhiya and Teknaf Upazilas under the Cox's Bazar District. We have engaged IYCF Counselor in the targeted health facility **ANC Corners to counsel pregnant and lactating mothers** on IYCF and related issues.

RTMI is providing **free services for its target population**. It is implementing the project through a) engagement of one IYCF Counselor at each of the selected Health Facilities and b) capacity building of the Health Facility based Service Providers and Community Based Health Workers who eventually conveying nutritional messages, especially on Infant and Young Child Feeding (IYCF) promotions within the FDMN and Host Communities. These **14 health facilities** are out of 45 selected health facilities funded by the World Bank in Ukhiya and Teknaf. Apart from the FDMN Camps, **the Host Community is covered** through the Upazila Health Complexes in Ukhiya and Teknaf.

Ensuring the **quality of services** is a major intervention of the project. At respective Health Facilities, the IYCF Counselors are working to **build the capacity of the Community Health Volunteers (CHV) and CHV Supervisors on community IYCF counseling techniques**

Major **community mobilization interventions** include the formation of mother support group at the community level and community IYCF counseling conducted for the group members, set up breast feeding corners at each SDPs, provide appropriate counseling for pregnant and lactating women, care takers of beneficiaries and mother groups on Exclusive Breast Feeding, Complementary feeding and maternal and child nutrition activities, etc. Promotional campaign is also carried out through audio visual equipment (Television) at the facility through solar power supply.

Apart from the IYCF Programing, there are a number of Nutrition Centers established throughout the FDMN Camps which treats critically malnourished children and adults. If such cases are found in the health facilities, the IYCF Counselor refers them to the nearest Nutrition centers according to the Nutrition Sector Referral Pathway.

- **SRH services to Rohingya Population at camp 22 (Unichprang)**

Client: The David and Lucile Packard Foundation through Pathfinder International

Period: January 2019 to August 2022

Project area: Camp 22 (Unichprang) and CC (MinaBazar), Teknaf

Description of the Project: RTMI is working with the Rohingya population since 2008 and started working with Pathfinder International (with Packard Foundation support) in late 2019. This project will be continued up to 18 August 2022. The overall goal of the project is to provide technical support to the project in the areas of maternal, SRH and GBV services by increasing local capacity to better handle the needs of the refugees and the Bangladeshi host community. The project aims to further strengthen the on-going activities for the target population to provide family planning (FP), maternal and child health (MCH) including nutrition, post-abortion care (PAC), Gender Based Violence (GBV) and adolescent health care services by increasing capacity of the front line service providers, ensuring quality services (both directly and referral support), improving community engagement and demand for services, and strengthening capacity and commitment of local stakeholders to advocate for SRHR services in humanitarian settings, particularly taking into consideration the present COVID 19 pandemic situation in the country. The project activity has been implemented as per project work plan. RTMI maintained good relations and worked closely with all GOB functionaries and other concerned stakeholders in managing one Health Post (HP) and one Community Clinic (CC). The project has recruited essential staffs, procured medicine, medical and contraceptive supplies and equipment in compliance with minimum essential service package set by Health sector. The project ensured quality services by providing training to doctors and paramedics and other relevant staffs (including out-reach workers) on regular basis by engaging internal training cell and external health actors. Efforts have been made for quality assurance includes standard infection prevention, adequate drug supplies and ensuring patients feedback mechanism on service satisfaction.

- **Developing vocational skills of Female Rohingya Youths in Camp 4, Ukhiya, Bangladesh**

Client: Women for women International

Period: April to November 2019

Project area: Camp-04 in Zone DD- Madhuchora

The Rohingya fleeing Myanmar and forced by the Myanmar army to enter Bangladesh is now stateless FDMNs, making them even more vulnerable and adding more challenges to the search for solutions. Rohingya FDMNs are arriving Bangladesh on foot, mostly walking through the jungle and mountains for several days, thousands are braving long and risky voyages across the rough seas of the Bay of Bengal. While working with the FDMN, we have observed the need for capacity building of youths and adolescents through skill development and income generation activities. Also the women visiting the clinic, particularly in CWC have indicated the need for such capacity building activities. Our project staffs have also recognized the gap and need for such activities and approached us for initiating interventions to develop skills of youths in our catchment area. Accordingly, we are interested to develop an integrated approach with our existing health care activities for women through CWC, so that the Rohingya population can get an opportunity for Skill development/capacity building training to live their livelihood.

RTMI recently signed a contract to develop vocational skills of Female Rohingya Youths in Camp 4, Ukhiya, Bangladesh. RTMI has identified some skill areas based on its previous experience of its work in registered refugee camps and also from its recent consultation meeting at CWC with a small group of youths. Skill development training in tailoring and enterprise development will help the youths to supplement the family income. Among the Rohingya,

particularly those with little education, have great interest to learn computer use. They think that this training will open up their opportunities for jobs.

Considering those RTMI is going to provide training on tailoring, basic computer skills and small enterprise development to female youths.

- **CARE Project (CARE - GAC-II, GSK, ADH-II and DFAT-II Projects)**

Client: Care Bangladesh

Period: 1st July, 2019 to 31 January, 2020

Project area: 04 HP in Camp-12, 13, 14 and 01 outreach in camp 16 in Ukhiya upazila of Cox's Bazar district

RTMI is working to provide SRH, GBV services to reduce excess morbidity and mortality of the crisis-affected population through 04 HP in camp 12, 13 and 14 and 01 outreach spot in camp 16 in Teknaf upazila of Cox's Bazar district. With financial support from Care Bangladesh, RTMI is providing services to the FDMN through the following 04 projects in Ukhiya Upazila of Cox's Bazar district-

- CARE - GAC II, SRH and GBV support to Myanmar Refugees in Cox's Bazar - 2019
 - CARE - GSK, Front Line Health Worker Programme, Myanmar Refugee Response Extension Proposal (GSK II)
 - Supporting refugees from Myanmar in their host communities in Bangladesh in improved sexual and reproductive health and care of victims of sexual violence – PHASE II'-ADH II
 - AHP Activation – Protracted Crisis Response Project"-DFAT II
- **Emergency support to provide women and adolescent girls focused services in response to COVID 19 crisis among Rohingya population and neighbouring host population.**
Client: UN Women Bangladesh
Period: 1st June, 2021 to 30 September, 2022
Project area: 04 HP in Camp-12, 13, 14 and 01 outreach in camp 16 in Ukhiya upazila of Cox's Bazar district

Summary of the project activities:

The RTMI-UN women project had implemented a number of significant activities with the intention of achieving the goal of providing sexual, reproductive, maternal, and neonatal health services for crisis-affected populations, particularly women, adolescents' girls, and children. These services were intended for women and adolescent girls who were in need of life-saving primary health services in response to the COVID-19 crisis. The project commenced its operation with four Primary Health Care Centers (PHCs) in FDMN Camps 5, 17, 18, and 19 as well as an HP in Camp 4 in Ukhiya. In addition, there are two (02) Union Health and Family Welfare Centers (UH&FWCs) in Teknaf Upazila, namely Whykong and Sabrang Unions, and three (03) Union Health and Family Welfare Centers (UH&FWCs) in Ukhiya Upazila, including Jaliapalong, Palongkhali, and Rajapalong Unions. According to the project's organizational structure, a Project Director is in charge of a Field Coordinator, a Program Officer, and a BCC Officer. Twenty field employees, including two field supervisors, are employed by both the FDMN Camps and the host community health facilities. The project was inaugurated with a rapid assessment to assess the knowledge on available sexual and

reproductive health services of FDMN and host population, to assess the present situation of FDMN and host population on sexual and reproductive health services and also to identify challenges in service delivery. The assessment was carried out in 10 assigned health facilities (5 in FDMN Camps and 5 in the Host community). In order to strengthen the ability of the health service providers and to make them sufficiently capable of providing COVID-related emergency services and its impact mitigation measures to beneficiaries, training on Covid-19, Sexual Reproductive Health, and Clinical Management of Rape was conducted. By developing IEC materials that include key prevention messages to prevent COVID-19, to prevent unintended pregnancy, and to prevent unintended death of maternity period, volunteer trainings were conducted on standardized key prevention messages and IEC materials including 3 T's covering 70 Community Volunteers (CVs). Established IEC and BCC materials were disseminated to the community for the best use of them. This project has provided ten mobile phones as HOT LINE numbers at the health facilities located in all the health facilities located in the FDMN Camps and in the Host community. Solvent sticker and leaflet including the HOT LINE number were provided in assigned health facilities for giving any kind of emergency support. To educate the community people about the prevention of COVID, GBV, STI/RTI the whole team followed two methodologies, one is home visits and the another is arranging courtyard awareness session. 2,21,074 beneficiaries (including women, adolescent girls & children) have received education on COVID 19 safety preparations and supported in accessing three T's and the prevention of gender-based violence. Women & adolescent girls received psychosocial counseling, anti-natal care, post-natal care, family planning services, complicated pregnancy services, neonatal care, malnutrition services, STI/RTI services, general treatment by the help of the whole RTMI-UN Women team to obtain enough support from our assigned health facilities to receive services from healthcare providers. An assigned service provider of these healthcare facilities provided services based on need to each beneficiary. Stakeholder meetings were organized to determine the activity gap and the method to reduce it in order to improve the implementation of this project. Finally, a quick assessment was conducted to gauge how well the same beneficiaries understood how the project's overall activities had helped them become more knowledgeable about COVID, sexual and reproductive health, and gender-based violence.

- **To enhance advocacy and leadership capacities to promote gender, women's empowerment, GBV and social cohesion for Rohingya women and women-led organization.**

Client: UN Women

Period: February 2023 to continue

Project area: FDMN Camp 1E,1W,4,5,9,15

Description of the project: RTMI is implementing a project with the technical support of UN Women which is funded by Swiss Development Corporation (SDC) to establish a women empowerment, women leadership since February 2023. RTMI is providing all needed support to local women's rights CBOs and grassroots networks in Rohingya camps for their expended service provision outreach awareness raising and overall activities to support women and adolescent girls including through psychosocial counseling GBV service and self-reliance, skill development etc. Also, the project is providing capacity development for 6 CBOs and a grassroots network to support their effective operation. These 6 CBOs have received training on Gender & PSEA, leadership. This project aims to empower Rohingya women and women-led organizations, recognizing their role as leaders and change-makers within their communities. Through tailored training sessions, they gain essential skills in advocacy,

leadership, and conflict resolution. The conducted workshops on grassroots networks, need assessments, plans & budgets with members of 6 CBOs with 120 members (20 members in each group) in humanitarian response, better assist the women and girls impacted by the crisis in the camp context. These workshop's goal was to assist CBOs in creating project plans, managing grants and tools, budgeting, and determining what is needed to carry out their objectives. The ultimate goal of this workshop was for participants to become empowered as women leaders.

As per the need assessment, CBO members shared their requirements for training sessions to enhance their leadership and empowerment abilities. They are tailoring basic literacy and embroidery. After completing those training programs, CBO members will be better equipped to impart the skills they have learned through workshops, meetings, and other events provided by RTMI. According to the action plan, they can establish and grow as an organization and obtain further financing to carry out their operations going forward.

- **Emergency Support for Socio Economic Recovery and Capacity Building to promote gender equality, women's empowerment, and GBV awareness among the Rohingya population and the neighbouring host population**

Client: UN Women

Period: May 2023 to continue

Project area: FDMN Camp 2W, 10, 18, 19, 24, 26 and host areas: Choufoldondi, PM Khali, Rotnapalong, Holdiapalong in Cox'sbazar

Description of the project: In collaboration with UN Women, RTMI has started implementing the project since May 2023 in six camps and six host areas in Cox'sbazar, funded by Women Peace and Humanitarian Fund (WPHF). Through the project, the women and adolescent girls are learning the skills and information necessary to create better futures for themselves through cooperative livelihood and self-reliance skill training programs. Together, they are transforming their lives and communities through training on tailoring and dressmaking, basic computer, entrepreneurship, and basic literacy training. Besides these regular home visits are conducted by Community health workers (CHW) with counseling on relevant issues including health, GBV, Legal, and psychosocial referral services. Through interventions like community support group meetings, strategy, and capacity building workshops, and training on essential service packages for the service providers, the beneficiaries are not only receiving knowledge or skills but are also introduced to a sense of determination and self-worth. The self-reliance and skill training ensure that women from both Rohingya and the host community have the right to use the resources they need to flourish. Economic empowerment is just one aspect. These programs also foster a sense of community and solidarity among the women from both groups. The impact of overall initiatives extends beyond individual women. It ripples through families and the broader community, fostering resilience and hope in both host and Rohingya communities. By being empowered with innovative skills, these women are not only enlightening their own lives but also underwriting the well-being of their entire community.

- **Maternal, Neonatal and Child Health (MNCH) and Nutrition Service**

Client: World Bank (WB)/UNICEF

Period: December 2021- June 2024

Project area: 8 upazilas in Cox's Bazar (CXB Sadar Hospital, Ukhiya Upazila Health Complex, Pekua Upazila Health Complex, Teknaf Upazila Health Complex, Ramu

Upazila Health Complex, Kutubdia Upazila Health Complex, Chakaria Upazila Health Complex, Moheshkhali Upazila Health Complex)

Description of the project: RTMI implemented the project in all upazilas of Cox's Bazar since December 2021 with the financial support World Bank (WB) through UNICEF. The project aimed to strengthen the health system by providing access to continuous comprehensive Maternal, Neonatal, Child and Adolescence Health (MNCAH) and Nutrition services through the delivery of Essential Service Packages (ESP) for Host communities through the recruitment and placement of staff at UHC, technical capacity building of new and existing Health Care worker (HCW) and also high-quality RMNCAH services were provided by strengthening quality improvement initiatives, providing operational and coordination support.

- **Health & Gender Support for Cox's Bazar District (HGS-CXB)**

Client: World Bank (WB)/UNFPA

Period: April 2021- September 2024

Project area: 7 Upazila Health Complexes (UHC) in Cox's Bazar (Ukhiya UHC, Pekua UHC, Teknaf UHC, Ramu UH, Kutubdia UHC, Chakaria UHC, Moheshkhali UHC) and Mother and child welfare center (MCWC) in Cox's Bazar

Description of the project: RTMI implemented the project in all upazilas of Cox's Bazar since April 2021 with the financial support World Bank (WB) through UNFPA. The project aimed to strengthen sexual and reproductive health and rights (SRHR) services and information for the host population in Cox's Bazar district through the following activities:

- HR deployment for providing SRHR services at 35 facilities (1- MCWC, 7- UHCs, 1- 20 bed hospital and 26- UH&FWCs).
- Providing USG services at 7 Upazila Health Complex and MCWC.
- Repair and renovation of MCWC and 45 UH&FWCs for the functioning of the facilities.
- Procurement of goods and services for smooth implementation of Project Activities.
- Repair, maintenance and regular servicing of the ultrasonography machine including ultrasonography-related materials.
- Support DGFP regional warehouse management.
- Community Networking.
- Triple Elimination (PMTCT) program establishment in MCWC & UH&FWCs